



Summary of Benefits and Coverage: What this Plan Covers & What You

Pay For Covered Services

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. Note: Information about the cost of the plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit https://members.bcidaho.com/my-account/my-account-my-contract.page. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call

1-800-627-1188 to request a copy.

| Important Questions | Answers | Why This Matters: |
|---|---|---|
| What is the overall <u>Deductible</u> ? | \$4,000 person/\$8,000 family | Generally, you must pay all of the costs from <u>Provider</u> s up to the <u>Deductible</u> amount before this <u>Plan</u> begins to pay. If you have other family members on the <u>Plan</u> , each family member must meet their own individual <u>Deductible</u> until the total amount of <u>Deductible</u> expenses paid by all family members meets the overall family <u>Deductible</u> . |
| Are there services covered before you meet your <u>Deductible</u> ? | Yes. Pharmacy, services that require <u>Copays</u> , immunizations or <u>In-Network</u> hospice care and <u>Preventive Care</u> are covered before you meet your <u>Deductible</u> . | This <u>Plan</u> covers some items and services even if you haven't yet met the <u>Deductible</u> amount. But a <u>Copayment</u> or <u>Coinsurance</u> may apply. For example, this <u>Plan</u> covers certain <u>Preventive Services</u> without <u>Cost Sharing</u> and before you meet your <u>Deductible</u> . See a list of covered <u>Preventive Services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other <u>Deductibles</u> for specific services ? | No. There are no other specific <u>Deductibles</u> . | You don't have to meet <u>Deductibles</u> for specific services. |
| What is the <u>Out-of-pocket</u> <u>Limit</u> for this <u>Plan</u> ? | For <u>In-Network Provider</u> \$6,850 person /\$13,700 family For <u>Out-of-Network Provider</u> \$6,850 person /\$13,700 family | The <u>Out-of-pocket Limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>Plan</u> , they have to meet their own <u>Out-of-pocket Limits</u> until the overall family <u>Out-of-pocket Limit</u> has been met. |
| What is not included in the <u>Out-of-pocket Limit</u> ? | <u>Premiums, Balance-Billing</u> charges and health care this <u>Plan</u> doesn't cover. | Even though you pay these expenses, they don't count toward the <u>Out-of-pocket Limit</u> . |
| Will you pay less if you use a <u>Network Provider</u> ? | Yes. See <u>www.bcidaho.com</u> or call 1-800-627-1188 for a list of <u>Network</u> <u>Provider</u> s. | This <u>Plan</u> uses a <u>Provider Network</u> . You will pay less if you use a <u>Provider</u> in the <u>Plan</u> 's <u>Network</u> . You will pay the most if you use an <u>Out-of-Network Provider</u> , and you might receive a bill from a <u>Provider</u> for the difference between the <u>Provider</u> s charge and what your <u>Plan</u> pays (<u>Balance Billing</u>). Be aware your <u>Network Provider</u> might use an <u>Out-of-Network Provider</u> for some services (such as lab work). Check with your <u>Provider</u> before you get services. |
| Do you need a <u>Referral</u> to see a <u>Specialist</u> ? | No. | You can see the <u>Specialist</u> you choose without a <u>Referral</u> . |



All <u>copayments</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What You Will Pay | | | |
|--|--|--|--|---|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| f you visit a health are <u>provider's</u> ffice or clinic | Primary care visit to treat an injury or illness | \$35 <u>Copay</u> /visit, <u>Deductible</u> does not apply | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Copay</u> does not apply to additional services. <u>Cost Sharina</u> may not apply for pediatric physician office visit. \$10 <u>Copay</u> /visit for qualifying non-emergency telehealth services provided by MDLIVE. Additional telehealth services may be provided by your <u>Provider</u> . | |
| | <u>Specialist</u> visit | \$35 <u>Copay</u> /visit, <u>Deductible</u> does not apply | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Copay</u> does not apply to additional services. <u>Cost Sharing</u> may not apply for pediatric physician office visit. | |
| | Preventive Care/Screening/immunization | No charge for listed preventive, <u>Screening</u> and immunization services. <u>Deductible</u> does not apply. | No charge for listed immunizations, 50% <u>Coinsurance</u> after <u>Deductible</u> for preventive and <u>Screening</u> . | You may have to pay for services that aren't preventive. Ask your <u>Provider</u> if the services needed are preventive. Then check what your <u>Plan</u> will pay for. | |
| f you have a test | <u>Diagnostic Test</u> (x-ray, blood work) | No charge up to a combined \$400, then 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | none | |
| | Imaging (CT/PET scans, MRIs) | No charge up to a combined \$400, then 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Preauthorization</u> required. | |
| f you need drugs o treat your illness | Generic drugs | \$15 <u>Copay</u> /prescription (retail and mail order) | \$15 <u>Copay</u> /prescription (retail and mail order) | Covers up to a 90 day supply with multiple <u>Copays</u> . Additional <u>Out-of-Network</u> charges may apply. | |
| r condition | Preferred brand drugs | \$35 <u>Copay</u> /prescription (retail and mail order) | \$35 <u>Copay</u> /prescription (retail and mail order) | Covers up to a 90 day supply with multiple <u>Copays</u> . Additional <u>Out-of-Network</u> charges may apply. | |
| fore information bout <u>prescription</u> rug coverage is | Non-preferred brand drugs | \$35 <u>Copay</u> /prescription (retail and mail order) | \$35 <u>Copay</u> /prescription (retail and mail order) | Covers up to a 90 day supply with multiple <u>Copays</u> . Additional <u>Out-of-Network</u> charges may apply. | |
| vailable at <u>zww.bcidaho.com</u> | <u>Specialty Drugs</u> | Refer to generic, preferred brand and non-preferred brand drugs above. | Refer to generic, preferred brand and non-preferred brand drugs above. | Coverage may include limitations and <u>Preauthorization</u> may be required. Additional <u>Out-of-Network</u> charges may apply. | |

| | | What Yo | u Will Pay | | |
|---|--|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Preauthorization</u> required. | |
| | Physician/surgeon fees | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | Preauthorization required. | |
| If you need immediate medical attention | <u>Emergency Room Care</u> | \$100 <u>Copay</u> /visit, 30% <u>Coinsurance</u> after <u>Deductible</u> | \$100 <u>Copay</u> /visit, 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Out-of-Network</u> services paid at <u>In-Network</u> if <u>Emergency Medical</u> <u>Condition</u> . <u>Copay</u> waived if admitted. | |
| | Emergency Medical Transportation | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | none | |
| | <u>Urgent Care</u> | \$35 <u>Copay</u> /visit, <u>Deductible</u> does not apply | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Copay</u> does not apply to additional services. <u>Cost Sharing</u> may vary based on physician and may not apply to pediatric physician office visit. | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | Preauthorization required. | |
| | Physician/surgeon fee | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | Preauthorization required. | |
| If you have mental health, behavioral health, or substance abuse | Outpatient services | \$35 <u>Copay</u> /visit, 30% <u>Coinsurance</u> after <u>Deductible</u> for facility and other services | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Cost Sharing</u> may not apply to pediatric outpatient psychotherapy. \$10 <u>Copay</u> /visit for qualifying non-emergency telehealth services provided by MDLIVE. Additional telehealth services may be provided by your <u>Provider</u> . | |
| services | Inpatient services | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | Preauthorization required. | |
| If you are pregnant | Office Visits | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | For pregnancy services, <u>Cost Sharing</u> does not apply to certain <u>Preventive Services</u> . Depending on the type of services, a <u>Copay</u> , <u>Coinsurance</u> or <u>Deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |
| | Childbirth/delivery professional services | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | none | |
| | Childbirth/delivery facility services | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | none | |

| | | What You Will Pay | | |
|--|--------------------------------|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you need help recovering or have | Home Health Care | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | <u>Preauthorization</u> required. |
| other special health needs | <u>ReHabilitation Services</u> | \$60 <u>Copay</u> /visit physical, speech and occupational, <u>Deductible</u> does not apply; 30% <u>Coinsurance</u> after <u>Deductible</u> for cardiac therapy | 50% <u>Coinsurance</u> after <u>Deductible</u> | Coverage is limited to 30 visit annual max for outpatient physical, speech and occupational; 36 visit annual max for outpatient cardiac therapy. |
| | Habilitation Services | \$60 <u>Copay</u> /visit physical, speech and occupational, <u>Deductible</u> does not apply | 50% <u>Coinsurance</u> after <u>Deductible</u> | Coverage is limited to 30 visit annual max for outpatient physical, speech and occupational. |
| | <u>Skilled Nursing Care</u> | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | Coverage is limited to 30 day annual max. |
| | Durable Medical Equipment | 30% <u>Coinsurance</u> after <u>Deductible</u> | 50% <u>Coinsurance</u> after <u>Deductible</u> | Preauthorization required. |
| | Hospice Services | No charge. <u>Deductible</u> does not apply. | 50% <u>Coinsurance</u> after <u>Deductible</u> | none |
| If your child needs | Children's eye exam | Not covered | Not covered | none |
| dental or eye care | Children's glasses | Not covered | Not covered | none |
| | Children's dental check-up | Not covered | Not covered | none |

Excluded Services & Other Covered Services:

| Acupuncture | Routine eye care (Adult) |
|-------------------------|--------------------------|
| Bariatric surgery | Routine foot care |
| Cosmetic surgery | Weight loss programs |
| Dental care (Adult) | |
| Dental check-up (Child) | |
| Eye exam (Child) | |
| Glasses (Child) | |
| Infertility treatment | |
| Long-term care | |
| Private-duty nursing | |

- Chiropractic care
- Hearing aids (Child)
- Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage:

** Group health coverage -

There are agencies that can help if you want to continue coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-4444-EBSA(3272) or <u>www.dol.gov/ebsa/healthreform</u>; or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance through Your Health Idaho. For more information about Your Health Idaho, visit <u>www.YourHealthIdaho.org</u> or call 1-855-944-3246.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For any initial questions concerning a claim, or to appeal a claim or benefit decision, please contact Customer Service at 1-208-331-7347 or 1-800-627-1188, <u>www.bcidaho.com</u>, or at P.O. Box 7408, Boise, ID 83707.

If your plan is subject to ERISA, you may contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA or www.dol.gov/ebsa/healthreform

If your plan is fully insured or self-funded and subject to the Idaho Insurance Code, you may also receive assistance from the Idaho Department of Insurance at 1-800-721-3272 or www.DOI.Idaho.gov

Does this plan provide Minimum Essential Coverage? Yes.

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this **<u>plan</u>** might cover costs for a sample medical situation, see the next section.

Registered Agents Inc. | Prospect | Large Group PPO | 4000 | 01/01/21 | PPO | 2021 | AHCR SBC ID: 75613 Page 6 of 9

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>Coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Managing Joola type 2 Diabates

| Peg is Having a Baby | | |
|--|-------------------------------|--|
| (9 months of in-network pre-natal care hospital delivery) | and a | |
| The <u>plan's</u> overall <u>deductible</u> <u>Specialist copay</u> Hospital (facility) <u>coinsurance</u> Other <u>coinsurance</u> | \$4,000 \$30 30% 30% | |

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

In this example, Peg would pay:

| Cost Sharing | | |
|----------------------------|-----------------|--|
| Deductibles | \$4,000 | |
| <u>Copayments</u> | \$10 | |
| Coinsurance | \$2,5 70 | |
| What isn't Covered | | |
| Limits or exclusions | \$ 60 | |
| The total Peg would pay is | \$6,640 | |

\$12,690

| \$4,00 |
|--------|
| \$3 |
| 30% |
| 30% |
| : |
| |
| |
| |
| |
| |
| |

6

Total Example Cost\$5,830In this example, Joe would pay:Cost SharingDeductibles\$120Copayments\$1,100Coinsurance\$0What isn't Covered\$20Limits or exclusions\$20The total Joe would pay is\$1,240

Mia's Simple Fracture

| (in-network emergency room visit and fo | ollow up |
|---|----------|
| care) | |
| The plan's overall deductible | \$4,000 |
| ■ <u>Specialist copay</u> | \$30 |
| Hospital (facility) coinsurance | 30% |
| Other coinsurance | 30% |

| This EXAMPLE event includes services like: |
|--|
| Emergency room care (including medical supplies) |
| Diagnostic test (x-ray) |
| Durable medical equipment (crutches) |
| <u>Rehabilitation services</u> (physical therapy) |
| |

| \$1,990 | | |
|--------------------|--|--|
| \$450 | | |
| \$ 0 | | |
| What isn't Covered | | |
| \$ 0 | | |
| \$2,440 | | |
| | | |

The plan would be responsible for the other costs of these EXAMPLE covered services.

DISCRIMINATION IS AGAINST THE LAW

Blue Cross of Idaho and Blue Cross of Idaho Care Plus, Inc., (collectively referred to as Blue Cross of Idaho) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Blue Cross of Idaho does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Blue Cross of Idaho:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact Blue Cross of Idaho Customer Service Department. Call

1-800-627-1188 (TTY: 1-800-377-1363), or call the customer service phone number on the back of your card. If you believe that Blue Cross of Idaho has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Blue Cross of Idaho's Grievances and Appeals Department at:

Manager, Grievances and Appeals 3000 E. Pine Ave., Meridian, ID 83642 Telephone: 1-800-274-4018 Fax: 208-331-7493 Email: grievances&appeals@bcidaho.com TTY: 1-800-377-1363

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Grievances and Appeals team is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at *https://ocrportal.hhs.gov/ocr/portal/lobby.*

jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TTY). Complaint forms are available at *<http://www.hhs.gov/ocr/office/file/index.html>*

ATTENTION: If you speak Arabic, Bantu, Chinese, Farsi, French, German, Japanese, Korean, Nepali, Romanian, Russian, Serbo-Croatian, Spanish, Tagalog, or Vietnamese, language assistance services, free of charge, are available to you. Call 1-800-627-1188 (TTY: 1-800-377-1363).

،ةغللا ركذاةيبر علا ثدحتت تنك اذا : ةطوحلمم :Arabic لصتا ناجملابكل رفاوتت ةيو غللا ةدعاسملا تامدخ ناف :مكبلاو مصلا فتاه مقر) 1188-627-1380 مقرب .(1363-377-1363)

Bantu: ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-800-627-1188 (TTY: 1-800-377-1363).

Chinese: 注意:如果您使用繁體中文,您可以免 費獲得語言援助服務。請致電 1-800-627-1188 (TTY:1-800-377-1363)。

ینک یم وگتفگ یسراف نابز هب رگا : هجوت :Farsi یم مهارف امش یارب ناگیار تروصب ینابز تالیهست (1363-377-800-1 (TTY: 1188-627-119 دشاب دیریگب سامت

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-627-1188 (ATS : 1-800-377-1363).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-627-1188 (TTY: 1-800-377-1363).

Japanese: 注意事項:日本語を話される場合、無料 の言語支援をご利用いただけます。1-800-627-1188(TTY:1-800-377-1363)まで、お電話にてご連 絡ください。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-627-1188 (TTY: 1-800-377-1363)번으로 전화해 주십시오. Nepali: ध्यान दिनुहोस्: तपार्क्ते नेपाली बोल्नुहुन्छ भने तपार्क्तो निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-627-1188 (टिटिवाइ: 1-800-377-1363) ।

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-800-627-1188 (TTY: 1-800-377-1363).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-627-1188 (телетайп: 1-800-377-1363).

Serbo-Croatian: OBAVJEŠTENJE: Ako govorite srpskohrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-800-627-1188 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 1-800-377-1363).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-627-1188 (TTY: 1-800-377-1363).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-627-1188 (TTY: 1-800-377-1363).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-627-1188 (TTY: 1-800-377-1363).